

STUDENT SELF SERVICE PASSWORD RESET GUIDE

MIMS: MOE IDENTITY
MANAGEMENT SYSTEM

Website Link: <https://mims.moe.gov.sg/sspr>



For Students, your MIMS login ID is
<Full_Name>@students.edu.sg

[Forgot Password?](#)



1. LOGIN TO MIMS PORTAL

On the main menu, click on Application.
Then click **Set Challenge Questions**.

MIMS Self Service Password Reset



Change Password
Change your current password.



Setup Security Questions
Security questions and answers allow you to recover a forgotten password.



My Account
Information about your password and password policies.

2. SET CHALLENGE QUESTIONS

You will be asked
to set **3** questions.
After setting them,
click **Save
Answers.**

Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

- ✓ — Please select a question item from the list — ✓
- What is your favourite animal?
- What is your favourite colour?
- What is your favourite sport or hobby?
- What is your favourite food?
- What is your favourite cartoon hero/pop group?
- What is your favourite toy?
- What is your favourite movie?
- What is your favourite book?



Save Answers

2. SET CHALLENGE QUESTIONS



IF YOU FORGET YOUR PASSWORD

You can use the **Forgot Password?** function to reset it. Enter your MIMS Login ID and you will be prompted with the Challenge Questions you have set earlier.

A screenshot of the MIMS Portal login page. The page header includes the Ministry of Education Singapore logo and the text 'MIMS Portal'. Below the header is a grey bar with the text 'Sign in to use available applications'. The main content area contains a login form with two input fields: 'Username' and 'Password', and a 'Sign in' button. At the bottom of the form, there is a link labeled 'Forgot Password?' which is circled in green.A screenshot of the MIMS Self Service Password Reset page. The page has a blue header with the text 'MIMS Self Service Password Reset'. Below the header is a white section with the title 'Forgotten Password' and the instruction 'If you have forgotten your password, follow the prompts to reset your password.' There is a single input field labeled 'Username' with a vertical cursor. At the bottom of the form, there are two buttons: 'Search' and 'Cancel'.

Once challenge question has been answered correctly, you will then be able to reset your password.

Self Service Password Reset

Forgotten Password

Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

What is your favourite colour?

What is your favourite sport or hobby?

Self Service Password Reset

Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
 - Uppercase (A-Z)
 - Lowercase (a-z)
 - Number (0-9)
 - Symbol (!, #, \$, etc.)

Please type your new password

New Password

Confirm Password

The current password requirements is of following:

- Password is case sensitive.
- Must be at least 12 characters long.
- Must include at least 1 number.
- Must have at least 1 lowercase letter.
- Must have at least 1 uppercase letter.
- Must not include part of your name or user name.
- New password must not have been used previously

PASSWORD REQUIREMENTS